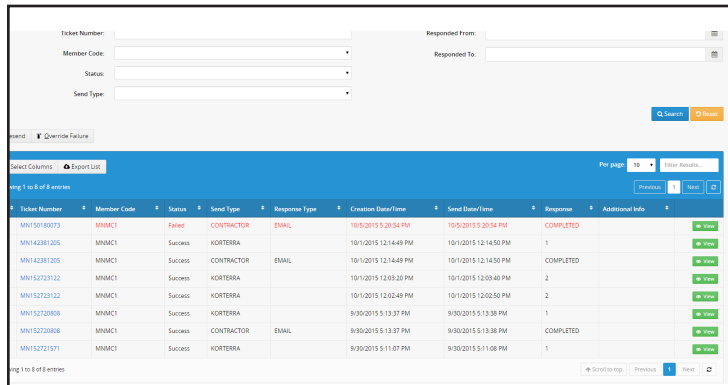


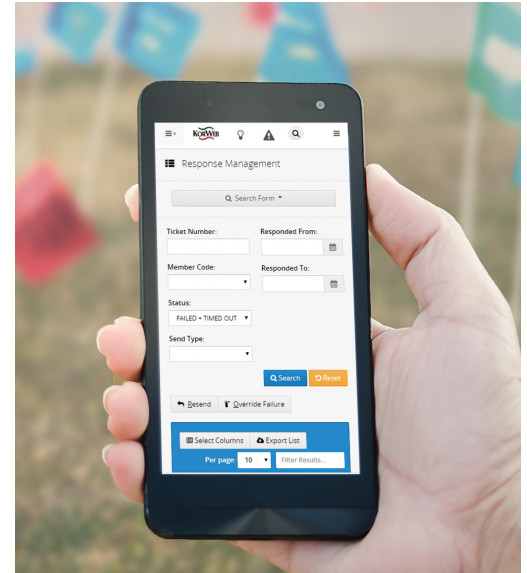
## KorWeb **RESPONSE MANAGEMENT**

Enhance Positive Response by eliminating redundancies, and correct and report on any failed responses. Positive Response sends a confirmation notice to both the excavator and One Call Center after a facility has been located. This completely automates the process, reducing the time you spend manually responding to tickets. It keeps you compliant with One Call regulations, and tracks/stores outcomes for easy auditing. Dispatchers can also save time by clearing multiple tickets at once.



Ticket Number	Member Code	Status	Send Type	Response Type	Creation Date/Time	Send Date/Time	Response	Additional Info
MNI1016073	MNMC1	Failed	CONTRACTOR	EMAIL	10/5/2015 5:20:54 PM	10/5/2015 5:20:54 PM	COMPLETED	View
MNI14281205	MNMC1	Success	KORTERRA		10/1/2015 12:14:49 PM	10/1/2015 12:14:50 PM	1	View
MNI14281205	MNMC1	Success	CONTRACTOR	EMAIL	10/1/2015 12:14:49 PM	10/1/2015 12:14:50 PM	COMPLETED	View
MNI152723132	MNMC1	Success	KORTERRA		10/1/2015 12:03:20 PM	10/1/2015 12:03:40 PM	2	View
MNI152723132	MNMC1	Success	KORTERRA		10/1/2015 12:02:40 PM	10/1/2015 12:02:50 PM	1	View
MNI152728068	MNMC1	Success	KORTERRA		9/30/2015 5:13:37 PM	9/30/2015 5:13:38 PM	1	View
MNI152728068	MNMC1	Success	CONTRACTOR	EMAIL	9/30/2015 5:13:37 PM	9/30/2015 5:13:38 PM	COMPLETED	View
MNI152721971	MNMC1	Success	KORTERRA		9/30/2015 5:11:07 PM	9/30/2015 5:11:08 PM	1	View

Reduce the time you spend on tickets by automating the positive response process.



### Positive Response

Audit and manage tickets after the Positive Response. Easily resend the response and conduct reporting on failures with the click of a button.



### Benefits

- Maintains compliance with all One Call regulations
- View whether response was received, and if not, the reason for the failure, so that you can immediately correct processes to expedite future tickets
- Locators can communicate details and specifics to the excavators through notes, thereby improving chances of a safe dig

### Features

- Flexible, highly-configurable interface
- Automatically respond to call center and excavator
- Information is stored for easy auditing
- Tracks success or failure of responses
- Resend a positive response with click of a button

Contact KorTerra to find out how Response Management can help streamline your company's workflow.

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