



Damage Prevention Software

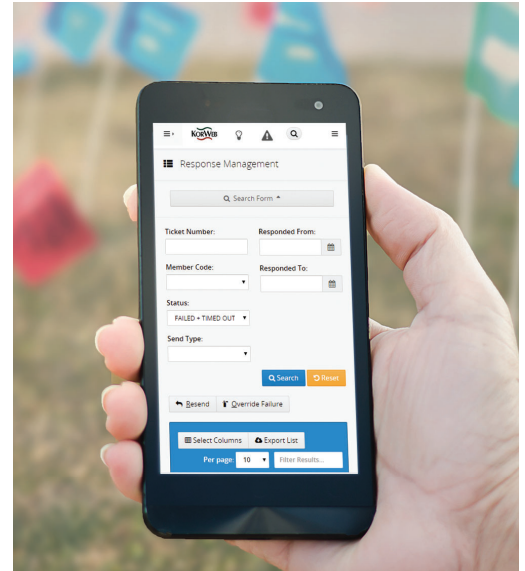
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KorWeb **AUTOMATED POSITIVE RESPONSE**

Reduce time spent manually responding to tickets and save time by clearing multiple tickets at once. Enhance Positive Response by eliminating redundancies and correct and report on any failed responses. Positive Response sends a confirmation notice to both the excavator and One Call Center after a facility has been located. This completely automates the process, reducing the time you spend manually responding to tickets. It keeps you compliant with One Call regulations, and tracks/stores outcomes for easy auditing. Dispatchers can also save time by clearing multiple tickets at once.

Ticket Number	Member Code	Status	Send Type	Response Type	Creation Date/Time	Send Date/Time	Response	Additional Info
MN150180073	MNAC1	Failed	CONTRACTOR	EMAIL	10/5/2015 5:20:54 PM	10/5/2015 5:20:54 PM	COMPLETED	
MN142381205	MNAC1	Success	KORTERRA		10/1/2015 12:14:49 PM	10/1/2015 12:14:50 PM	1	
MN142381205	MNAC1	Success	CONTRACTOR	EMAIL	10/1/2015 12:14:49 PM	10/1/2015 12:14:50 PM	COMPLETED	
MN152723122	MNAC1	Success	KORTERRA		10/1/2015 12:03:20 PM	10/1/2015 12:03:40 PM	2	
MN152723122	MNAC1	Success	KORTERRA		10/1/2015 12:02:49 PM	10/1/2015 12:02:50 PM	1	
MN152720808	MNAC1	Success	KORTERRA		9/30/2015 5:13:37 PM	9/30/2015 5:13:38 PM	1	
MN152720808	MNAC1	Success	CONTRACTOR	EMAIL	9/30/2015 5:13:38 PM	9/30/2015 5:13:38 PM	COMPLETED	
MN152221571	MNAC1	Success	KORTERRA		9/30/2015 5:11:07 PM	9/30/2015 5:11:08 PM	1	

KorTerra's highly configurable feature makes sending locate confirmation effortless.



Positive Response

Audit and manage tickets after the Positive Response. Easily resend the response and conduct reporting on failures with the click of a button.



Benefits

- Maintains compliance with all One Call regulations
- View whether response was received, and if not, the reason for the failure, so that you can immediately correct processes to expedite future tickets
- Locators can communicate details and specifics to the excavators through notes, thereby improving chances of a safe dig
- Excavators can include attachments for documentation

Features

- Flexible, highly-configurable interface
- Customized templating
- Automatically respond to call center and excavator
- Information is stored for easy auditing
- Tracks success or failure of responses
- Resend a positive response with click of a button

Contact KorTerra to find out how Automated Positive Response can help streamline your company's workflow.

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