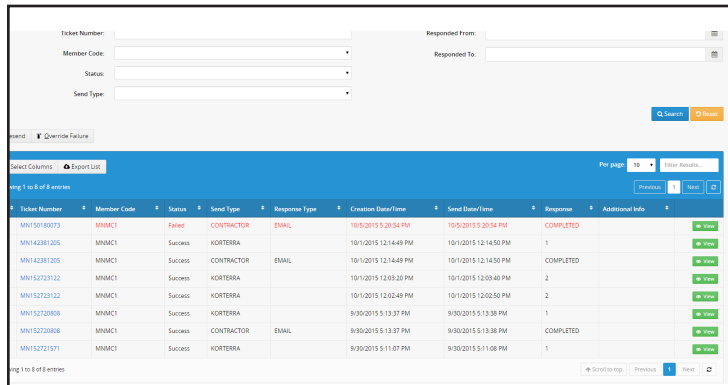


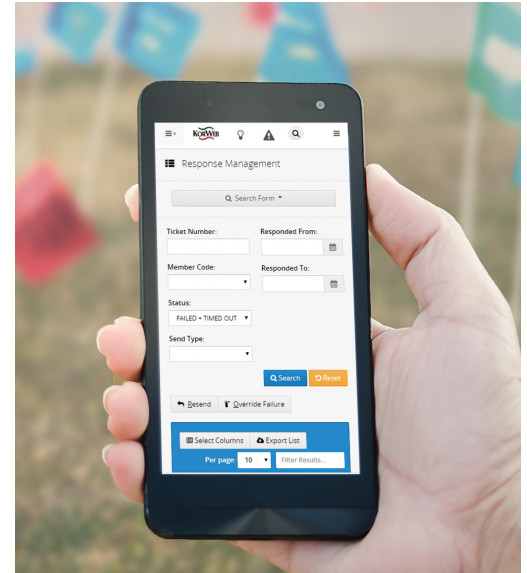
KorWeb RESPONSE MANAGEMENT

Enhance Positive Response by eliminating redundancies, and correct and report on any failed responses. Positive Response sends a confirmation notice to both the excavator and One Call Center after a facility has been located. This completely automates the process, reducing the time you spend manually responding to tickets. It keeps you compliant with One Call regulations, and tracks/stores outcomes for easy auditing. Dispatchers can also save time by clearing multiple tickets at once.



Ticket Number	Member Code	Status	Send Type	Response Type	Creation Date/Time	Send Date/Time	Response	Additional Info
MNI1016073	MNMC1	Failed	CONTRACTOR	EMAIL	10/5/2015 5:20:54 PM	10/5/2015 5:20:54 PM	COMPLETED	View
MNI14281205	MNMC1	Success	KORTERRA		10/1/2015 12:14:49 PM	10/1/2015 12:14:50 PM	1	View
MNI14281205	MNMC1	Success	CONTRACTOR	EMAIL	10/1/2015 12:14:49 PM	10/1/2015 12:14:50 PM	COMPLETED	View
MNI152723132	MNMC1	Success	KORTERRA		10/1/2015 12:03:20 PM	10/1/2015 12:03:40 PM	2	View
MNI152723132	MNMC1	Success	KORTERRA		10/1/2015 12:02:40 PM	10/1/2015 12:02:50 PM	1	View
MNI152728068	MNMC1	Success	KORTERRA		9/30/2015 5:13:37 PM	9/30/2015 5:13:38 PM	1	View
MNI152728068	MNMC1	Success	CONTRACTOR	EMAIL	9/30/2015 5:13:37 PM	9/30/2015 5:13:38 PM	COMPLETED	View
MNI152721971	MNMC1	Success	KORTERRA		9/30/2015 5:11:07 PM	9/30/2015 5:11:08 PM	1	View

Reduce the time you spend on tickets by automating the positive response process.



Positive Response

Audit and manage tickets after the Positive Response. Easily resend the response and conduct reporting on failures with the click of a button.



Benefits

- Maintains compliance with all One Call regulations
- View whether response was received, and if not, the reason for the failure, so that you can immediately correct processes to expedite future tickets
- Locators can communicate details and specifics to the excavators through notes, thereby improving chances of a safe dig

Features

- Flexible, highly-configurable interface
- Automatically respond to call center and excavator
- Information is stored for easy auditing
- Tracks success or failure of responses
- Resend a positive response with click of a button

Contact KorTerra to find out how Response Management can help streamline your company's workflow.

sales@korterra.com | (952) 368-1911 | korterra.com