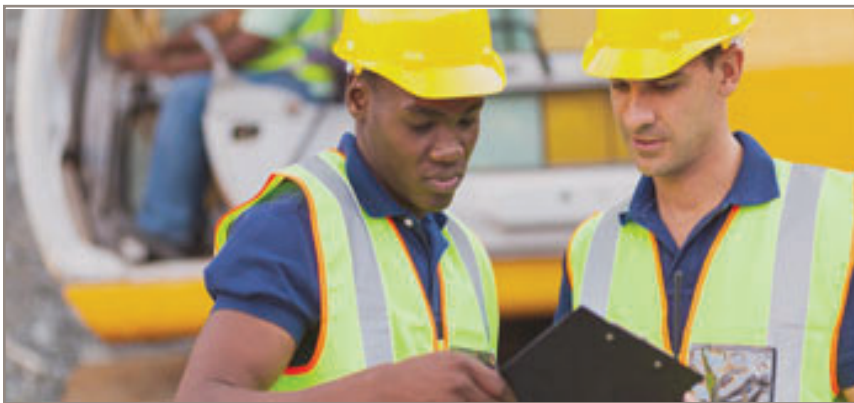


## KorWeb **TICKET SPLITTING**

No need to duplicate tickets or pay for multiple copies, KorWeb's Ticket Splitting tool takes care of it. KorWeb can take a single ticket and split it within the software system for each department. Reduce One Call Center transmission costs by consolidating your member codes without giving up departmental control of, or reporting clarity into, facility types. Ticket Splitting can be applied when a municipality or company receives a ticket from a One Call Center and needs multiple departments to locate and respond to a ticket. Typically, each department needs their own ticket to respond to, forcing municipalities to ask the One Call Center to send additional duplicated tickets, which can lead to additional fees.



Eliminate cost duplicate One Call tickets, split one locate ticket between numerous departments, and work all tickets autonomously.



### Identical Autonomy

Locators can perform separate work on the same ticket, and the system merges them for one Positive Response.



### Benefits

- Eliminate cost of duplicate tickets from One Call Center
- Reduce internal costs associated with dispatching and handling multiple tickets
- Save time and confusion with automated response process

### Features

- Split one locate ticket between multiple departments
- Respond to each department ticket
- Send all Positive Responses at once
- Unite multiple tickets sent to overlapping zones when just one response is needed

Contact KorTerra to find out how Ticket Splitting can help streamline your company's workflow.

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